

Quality-enhancing services

An outline of services and value propositions for personal clients and corporate clients

When you own certificates from investment associations or capital associations with which Jyske Bank cooperates, the bank will receive sales commission from the association. The bank will receive this commission for making its distribution network available to the association - and for offering advice in relation to the association's certificates. In return, the bank delivers quality-enhancing services to the clients. The extent of the quality-enhancing services that you, being a client, receive will depend on how much sales commission the bank has received. Therefore, the bank categorises its clients into three stages according to the extent of the sales commission paid.

The table below shows which quality-enhancing services Jyske Bank offers the clients at the various stages.

Client stage Sales commission paid (DKK per year)	Stage 1 DKK 0 -1,500	Stage 2 DKK 1,501 - 15,000	Stage 3 DKK 15,000+
Access to a broad range of simple investment products - including products from independent third parties	X	X	X
Access to adviser who can provide investment advice	X	X	X
<ul style="list-style-type: none"> Possibility of follow-up on your personal risk profile Possibility of advice on optimum asset allocation in your portfolio Possibility of follow-up on your personal investment plan 	X	X	X
Offer of investment meetings with your personal account manager, where you follow up on your investment plan (with the possibility of more frequent dialogues at your request)		Every second year	Every year
Offer of investment meetings with a specialist investment adviser			X
Offer of "Online Investering+" (online investment) <ul style="list-style-type: none"> Access to the OI+ team, which you can use as a sparring partner in connection with investment Access to "FinansNyt+" (financial news) Extended range of financial products - including complex investment products 			X
Offer to become a private banking client			X

Please note that if you invest through the product "Jyske Investering" (Jyske Investment), services in addition to those stated in the table are offered. You can read about these additional services in the contractual basis of "Jyske Investering". You should always feel free to consult your adviser if you have any questions or if you wish to know in which group you have been placed. The table does not include private banking clients. If you are a private banking client, you will from your adviser receive a description of your personally adjusted service and value propositions.