

Min Jyske Bank – Rules for Use

Through Min Jyske Bank, you get access to a number of functions. For instance, you can contact Jyske Bank or your account manager, and you can gain an overview of the products you have. In addition, you can attach functions matching your business volume with Jyske Bank - for instance the possibility of executing payments.

"Min Jyske Bank - Rules for Use" supplement "Dealing with Jyske Bank - General terms and conditions - Personal Clients", if you are a client with Jyske Bank.

Personal security solution

You need MitID to log on to Min Jyske Bank.

If you log on, using the app, you must establish a six-digit code of your own choice, which you must use subsequently for log on and approval of payments. The code can only be used on the phones and tablets that you have linked to the solution.

You can by using MitID change your six-digit code of your own choice before logging on to the app. You must also use MitID if you wish to attach a new phone or tablet.

MitID is provided by MitID partnership, and you can always see the current rules applying to MitID on www.mitid.dk.

Your user ID, your password and MitID app, code token and chip are personal and must not be disclosed or used by others than yourself. Consequently, your user ID, your password and MitID app, code token and chip must be stored in such a way that they are not disclosed to others.

The same applies to the six-digit code of your own choice. If you use a device enabling use of a biometric solution, for instance touch ID, you must also ensure that others do not have access to this.

Privacy policy

In Min Jyske Bank we use automatic decisions, including profiling to select which products we want to show you. This may imply that you will not be shown products which do not fulfil the conditions to obtain, for instance because you are not included in the target group. You can always see our full product range at jyskebank.dk, and you may always consult an adviser at Jyske Bank about your possibilities of obtaining a specific product.

Jyske Bank collects and processes data about you when you use Min Jyske Bank. You can read more about Jyske Bank's privacy policy in "Information on the processing of personal data" at jyskebank.dk.

Cookies

Jyske Bank uses cookies and similar technologies. Cookies are used for technical, statistical as well as marketing purposes.

You can at any time change or withdraw your consent under "Settings" in Min Jyske Bank.

For further details of Jyske Bank's use of cookies and similar technologies and information of how you delete cookies, please see jyskebank.dk/cookies.

Total Values

Total Values gives you an overview of your values and debt as well as the historic development in your assets. All values are stated before any taxation.

You can add information about values that you own or are interested in owning as well as debts that you have incurred or plan to incur. You can also choose to get a common overview with another person, e.g. your spouse or partner.

Information about values and/or debt you add will be shared with Jyske Bank. If you choose to get a common overview with another person, the sharing with Jyske Bank applies to all added information, no matter by whom the information is added. You can update and delete all added information. All other changes appear from the tab Development.

You are responsible for the information you choose to add. Jyske Bank has no responsibility for the correctness of the information and cannot be held liable for any transactions made on the basis of information in Total Values.

What do we use the information for?

Jyske Bank may use the information added in order to give you advice on pension, insurance, portfolio management, investment and credit issues and to update information registered with Jyske Bank. The information can also be used for marketing purposes if you have consented to this.

Support

Jyske Bank's Hotline is staffed by employees who can offer you advice and answer your questions relating to the use of functions in Min Jyske Bank.

You can contact Jyske Bank's Hotline by phone at +45 89 89 28 00 or by email at hotline@jyskebank.dk if you have any questions or need guidance. Jyske Bank's Hotline is open 24 hours a day.

Blocking

You are obliged without delay to block Min Jyske Bank, if you suspect or become aware of unauthorized use of or the possibility of or attempts of unauthorised use of the functions of Min Jyske Bank, or if you lose your mobile unit.

When you block Min Jyske Bank, you block Min Jyske Bank and all its functions. You can always block the functions of Min Jyske Bank by contacting one of the Bank's branches or Jyske Bank's Hotline (open round the clock) by phone at +45 89 89 28 00.

When blocking your access, you receive a written confirmation of the blocking with an indication of the time when the access was blocked. Together with the confirmation, you receive a form that you must return to Jyske Bank in order to unblock your access. You must hand in or forward the form to Jyske Bank, when you wish to have your access unblocked. You cannot have a function unblocked by Hotline/Spærreservice.

We recommend that you activate the PIN lock on your mobile units in order to avoid misuse.

You should be aware that blocking of functions in Min Jyske Bank will not at the same time block your MitID. You can read about blocking of MitID at www.mitid.dk.

Communication with the bank

You can write to your branch or account manager through a safe and encrypted connection.

If you write after 12:00 (noon), your inquiry may not be read or executed on that banking day.

Overview of agreements

Once you have logged on, you can at any time see an overview of agreements you have entered into about functions in Min Jyske Bank.

Termination

Your access to Min Jyske Bank will be terminated immediately if Jyske Bank suspects unauthorised use by yourself or someone else of the functions, security threats in general or if you default on your commitment or account(s) or part of them with Jyske Bank.